

A GUIDE TO SILENT DISCO



Transmitter (Tx)

The transmitter will be fully charged and can provide up to 4 hours of use from the inbuilt Lithium-ion battery when used on low power. You can also use and charge them with the included power supply which will be more suited for fixed events and where power is available for the power supply. Ensure the transmitter is well ventilated and not covered.

Headphones (Rx)

The headphones will be fully charged and can provide a minimum of 6 hours use.

How to use

- Plug in your music source to the transmitter (audio input) using the supplied mini headphone 3.5mm cable. By default, channel 1 will be selected.
- Power up the headphone by holding the TUNE/ON/OFF button.
- Press the TUNE/ON/OFF button once (1 second) to change between channels (it will only select between actively transmitting channels)
- Choose low or high power mode on the transmitter depending on the distance people will be from the transmitter and the run-time (low power will last longer on the battery)
- Adjust the volume on your music source so that they are at a good level (90 - 100%)
- Volume can then be adjusted by each listener to their preference using the “flick button” volume control on the headphones.
- You can turn off the main LED lights on the headphones by holding down the VOLUME CONTROL button.
- To turn the headphones off, press and hold the TUNE/ON/OFF button for 3 - 4 seconds

Charging cables

Included is a multi USB/power supply. If the headphones run flat, insert the usb carefully into the side of the headphones and these will charge. You will notice a green led while charging. When complete, the light will turn off.

After use

- Ensure all headphones and the transmitter are TURNED OFF and replaced in the box
- Please use the enclosed wipes to sanitise the ear cups and return the wipes in the container.
- Notify Ashken immediately if any damage or loss occurs.

Troubleshooting

- If there is no audio input, check the settings on the Transmitter and ensure you have selected channel 1. Test 1 headset and patiently select the channel as above. Sometimes the issue lies with the playback device e.g mobile phone or laptop so ensure you have the speaker output to headphones and volume is full. Check the cable
- If you have interference (which can occur depending on the environment), try to move the Tx away from other transmitting devices or electrical appliances with line of sight to your headphones.
- Try channel 2 if channel 1 is constantly cutting out, and change the channel to ch 2 on the Transmitter and then on the Headphones.
- Please note Ashken cannot guarantee that the environment you chose to operate in will be interference free, as the system operates on the UHF frequency band. Ashken will not be liable for technical issues which are dependant on environmental factors.
- Always test the setup prior and move to another location if interference occurs, as no refunds are offered due to untested setups.